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November 6, 2013
Newsletter

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Sports Park in Rockledge Named after Jim McKnight's Family



The City of Rockledge recently honored Jim McKnight's (Rockledge City Manager) family by unveiling the McKnight Family Sports Complex.

This recreation complex includes a baseball field, softball fields, a football field, a 1.2 mile nine-station jogging/exercise trail, 12 lighted tennis courts, two racquetball courts, soccer fields, playground and picnic pavilion. [\(Read more\)](#)

FCCMA 2013 Symposium - Deadline to register is tomorrow



Is there a better way to do something? Is the alternative just "change for the sake of change or will it really improve efficiency, effectiveness and service delivery? These are some of the questions that will be answered at the FCCMA 2013 Symposium. [\(Read more\)](#)

"Awash in Options: Models for Organizing and Financing Stormwater Services"



Please join FCCMA for a **free** informative webinar on November 21 from 2:00 p.m. - 3:00 p.m., Eastern, exploring the various ways that governments are funding stormwater operations and capital improvements. Find out what innovative approaches governments around the State of Florida are employing to address aging infrastructures and mandates from state agencies regarding water quality. [\(Read more\)](#)

Free Roundtable: Building Customer Service into Local Government



The need for customer service in local government goes beyond the customer service contact center. This session will cover how local governments can establish processes and procedures that enable them to be more customer-

friendly.

Bring your questions to help determine what works best for your community.

This free roundtable is presented by the Association for Government Contact Center Professionals, the International City/County Management Association, and Public Technology Institute. ([Read more](#))

First Onsite Training Session for 2014



FCCMA is pleased to announce that ICMA's Director of Ethics and Advocacy, Martha Perego, has agreed to facilitate a discussion on today's application of the ICMA Code of Ethics. Much has been debated about how best to apply certain ethical provisions to a manager's daily life. Martha Perego is the noted expert on this topic given her daily engagement with managers from around the country who are challenged with questions on this topic. FCCMA members from around the state are encouraged to attend this important and certain to be engaging and informative session. ([Read more](#))

Sessions at the FCCMA Annual Conference



THEME: Building Trust and Confidence in Local Government

Don't miss the FCCMA Annual Conference which will be held May 28-31, 2014 at the Orlando Hilton.

The Conference Planning Committee has been working hard to put together a great lineup of sessions from which to choose. Case studies were submitted in mid-August and the Committee has chosen several that fit the theme.

Fort Lauderdale - "Vision 2025," New Smyrna Beach - "Successful Use of Citizen Task Force," Citrus County - "Preparing for a Rainy Day," Florida Government Finance Officers Association - "Open Government: Transparency in the 21st Century," North Port - "Cultivating Ideas in Your Living Room," Palm Coast - "Enhancing an Organization through a Bunch of SAP's" are just a few of the sessions confirmed. There will also be a legislative session and an ethics session.

You won't want to miss the Friday night entertainment. More details in upcoming newsletters. ([Read more](#))

Florida City and County Management Association
301 South Bronough St.
PO Box 1757
Tallahassee, FL 32302-1757
850.222.9684

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FCCMA | 301 South Bronough St. | Tallahassee, FL 32302-1757 | FL | 32302