The Top 10 Habits of Grateful People...Even In Tough Times

"Gratitude is the fairest blossom which springs from the soul." - Henry Ward Beecher (1813-1887)

It is no secret that gratefulness is correlated with life satisfaction and happiness. Countless research findings, particularly in the rapidly emerging field of Positive Psychology, have shown that gratefulness and life satisfaction go hand in hand. Those who tend to be more grateful rather than bitter are generally more positive, more satisfied with their lives, and will be able to see the silver lining even on cloudy days. (Read more)

Navigating Successful Working Relations with Election Officials

It is far harder to sail through uncertain, rough waters than to walk on dry ground - that is the tough reality for today's council-manager relationships. You may be swimming in political waters, but you need to sail by the compass of professionalism and servant leadership. Every day you need skills that are part psychologist, diplomat, coach, team builder, troubleshooter and mind reader. Taught by Deborah D. Roberts, Ph.D., of the Senior Executive Institute at the University of Virginia, this lively and interactive session will focus on key "navigator skills" to increase your versatility and resiliency so you can help your governing body better collaborate. (Read more)

Register Today for This Program Year's Remaining Onsite Training Sessions

There are only three more onsite training sessions being held this program year.

The first session will be held March 15, from 7:30 a.m. - 10:30 a.m., Eastern Time at Park Station, Room 202 in Pinellas Park. The topic for the session is "Crisis Management: The Sanford Experience." Norton Bonaparte will share the crisis he faced in the Zimmerman case last year. (Read more)

"Outsourcing - Pros and Cons and Important Tips"

Every organization has its own unique set of challenges when it comes to getting the job done. Is
your organization operating at peak efficiency? Are you utilizing all of the resources available to you to the full extent. This thought provoking session will focus on outsourcing and will feature three leaders that have proven track records in making the most of every opportunity through public/private partnerships. (Read more)

ICMA University: Young Professionals Leadership Institute

ICMA University is offering career support and encouragement to help young professionals through the tough management challenges ahead by providing low cost- high return professional development opportunities. This is a special opportunity for young professionals to build leadership skills while benefiting from peer-to-peer interaction during an ICMA University workshop session, networking, and a session on managing finances presented by ICMA-RC. (Read more)