

REGISTER TODAY

October 19, 2012

12:00 PM - 3:30 PM

Eastern Time
Limited Availability

Location

Sanibel Recreation Center
3880 Sanibel-Captiva Road
Sanibel, FL 33957

"Tours of the Sanibel Recreation Center will be provided one-half hour prior to, and one-half hour following training to anyone interested."

Pricing

\$35 per person, lunch included

Payment

VISA/Mastercard
or
Make checks payable to:
Florida City and County
Management Association

Registration & Payment

Phone: 850-222-9684

Fax: 850-222-3806

Email: crussell@flcities.com

Mail to: FCCMA

P.O. Box 1757

Tallahassee, FL 32302

FCCMA Onsite Training Session

"Respect & Civility: The Dynamics of Being a Local Government Official in Today's Climate"

"The perception of government and how citizens and government officials interact is constantly changing. Today's focus on social media and 24-hour news channels appears to endorse a new wave (and style) of incivility which permeates to local government. This district training will bring together city and county employees throughout southwest Florida to have a dialogue on how best to respond in this climate and to exchange tips on how to create a culture of respect and civility in providing local government services."

Keynote Speaker: Mei-Mei Chan, Executive Editor, Fort Myers News-Press

Panelists:

- Terry Stewart, Town Manager Fort Myers Beach
- Carl Schwing, City Manager, Bonita Springs
- Edward Lavalley, City Manager, Venice

Capstone - Professor William Potter, Public Administration Program, Barry University

ICMA Practice Area 14: Advocacy & Interpersonal Communication

REGISTRATION FORM

DEADLINE: Friday, October 12, 2012. No refunds after deadline.

NAME: _____ E-MAIL: _____

AGENCY NAME: _____

CONTACT ADDRESS: _____

CITY: _____ ZIP CODE: _____

PHONE: _____ FAX: _____

Please let us know if you have special dietary needs: _____

CREDIT CARD PAYMENT VISA Mastercard

CARDHOLDER NAME: _____

CREDIT CARD #: _____ EXP: _____

BILLING ADDRESS: _____

CITY: _____ ZIP CODE: _____



CENTER FOR FLORIDA
LOCAL GOVERNMENT EXCELLENCE



the John Scott Dailey
FLORIDA
INSTITUTE OF
GOVERNMENT
at Florida State University



The Florida City and County Management Association, the Center for Florida Local Government Excellence at Florida State University, the Florida Government Finance Officers Association, the John Scott Dailey Florida Institute of Government, the Florida League of Cities, and the Florida Association of Counties are pleased to announce our Partnership in providing education and training to local government professionals throughout the state.